

## **Gritstone Adventure Activities Ltd - Term and Conditions During Covid - 19**

Booking and payment:

- 1) For the period 2/6/20 onwards we are able to take bookings without immediate payment.
- 2) Booking will be done by email. In your booking email you will agree a date with us and then a billing email will be sent to you 7 days before the date of the course or activity, this fee is refundable should you not be able to attend for Covid-19 related issues.
- 3) You will be sent a Covid-questionnaire upon booking where you will be asked if you have any symptoms of, or been exposed to a person who has had symptoms of Covid-19. If you have been exposed or have symptoms of the virus you should not attend your course or activity and you will be offered a refund. If you have no symptoms or exposure at the point you complete the questionnaire, but you develop symptoms in the meantime before the booking date you should inform us and we will refund your fee.
- 4) You may find, close to or on the day of your booking, that the weather is not as good as you'd like it to be and not want to show up for your booking. As a small business recovering from the devastating financial affects of the lock down, it will greatly harm our business if you use Covid-19 as an excuse to cancel your booking with us. If the weather is bad, we will make the best of the day and use more sheltered locations.

### **Transport**

Gritstone Adventure Activities do not supply transport to, from or in between activity locations or from any meeting location to an activity venue. Customers will need to bring their own transport to any event or activity. We can hire transport for you via a third party.

### **Liability**

Gritstone Adventure Activities are insured for public and employers liability, and hold professional indemnity insurance. All Of our instructors are qualified in the appropriate, industry standard qualifications for each respective activity that they deliver. We hold a valid, HSE Adventurous Activity Licence (AALS). Our All activities are risk assessed and we receive technical advice from industry experts. All instructors hold a valid 16 hour outdoor specific first aid certificate. Gritstone Adventures do everything practically possible to minimise risk of personal injury or harm. However, participants / customers taking part in adventurous activities such as rock climbing, mountaineering, walking, caving, abseiling, canoeing, kayaking and raft building must accept that there may be factors that are out of our control and that there is a small chance of injury from events that are impossible to control. Gritstone Adventure Activities Specialists in Mountain and Adventure Activities 19 Montrose Road Sheffield S72EE  
www.gritstoneadventures.co.uk al@gritstoneadventures.co.uk 07812713153

**GDPR.**

Either before the day or on the day of the activity you will complete a short medical questionnaire. We need to share that information with your instructor, so that we can keep you safe and cater for any illness or injury you may be carrying. After the activity your medical questionnaire will be kept securely by us for 7 years. If you do not consent to us taking, keeping and sharing your medical information within our business you should let us know. Your email will not be put on a mailing list - we don't have them.

Thank you for booking with Gritstone Adventures.

Alan Cash

Director

